### maxell

PA0317-01

# **ACTIVEPAD Motecare**

MXES-R400YG MXES-R200YG

Warranty card inside

#### **User Manual**

Thank you very much for buying this product. Please read the user manual in advance and use the product safely. This user manual is also a warranty card; please keep it properly after reading.

### Content of the package

MXES-R400YG (4 electrodes type)



Device x 1





4-electrode

gel pad x 4





2-electrode

gel pad x 2

Protective sheet x 1

Protective sheet x 1

Common accessories for both models



Device x 1

Power adapter x 1







### 1 Preface

#### About the user manual

• Contents of this user manual might be changed in the future without prior notice.  $\bullet \ \text{For product improvement, change of appearance or specification might not be announced in}$ 

• Except for personal use, any unauthorized copying of part or all parts of this manual is prohibited.  $Unauthorized\ republication\ is\ strictly\ prohibited.$ 

#### Disclaimer (For details of warranty, please refer to the warranty card))

 $\bullet \ \text{Maxell shall not be responsible for any damage caused by fires, earthquakes, action of a third party,}\\$ 

any accidents, intended or unintended misuse or other usage under abnormal conditions. • All explicit and implicit contents not stated in the warranty card are not covered.

• Maxell shall not be responsible for failure due to any damage caused by usage other than described in

• This product is not being designed to be any equipment or device which could be concerned with  $human\ life\ such\ as\ medical\ device,\ nucleic\ device,\ astronomic\ device,\ transportation\ device\ etc.,\ nor$ equipment or devices which requires high reliability. In case this product is used for the above equipment and/or systems, Maxell do not responsible for any injuries or fire accident cause by the failure of this product.

# 2 Safety Caution

Please strictly follow

Danger serious injury\*in a high degree. Warning Warning refers to misuse which might lead to death or serious injury. Caution refers to misuse which might lead to injury\* 2 Caution And may cause property damage\*

\*1: Serious injury refers to blindness or injuries, burnt, electric shock, bone fracture, poisoned or injury with after-effect, or resulted in hospitalization or long-term follow-up consultation.

\*2: Injury refers to burnt, electric shock which do not result in hospitalization or long-term follow-up

\*3: Damages refers broad damages to houses or properties and domestic animals/pets.

 $\triangle$  stands for caution to fire, explosion, high temperature when handling the product. Details will be illustrated inside the symbol. (e.g. electric shock) 🛇 stands for prohibited actions when handling the product. Details  $\bigcirc$ will be illustrated inside or next to the symbol or with written description next to it. (e.g. Do not decompose) • stands for instruction which must be followed. Details will be illustrated inside or next to the symbol or with written description next to it. (e.g. Remove plug from consent)

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Prohibited to use with the following electronic medical equipment.

(1) Heart rate regulator implanted in the body.

(2) Medical equipment to maintain life such as cardiopulmonary machine, etc. (3) ECG and other external electronic medical equipment. It may cause medical

electronics accidents and impediment to the body. This may cause accidents or physical deterioration.

Do not touch leaked liquid

If liquid leaks from this device and gets into the eye, do not rub, please clean with plenty of clean water immediately and consult a doctor. It may cause blindness.



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The following people must consult the doctor before use.

- (1) People with acute disease. (2) People with malignant tumor.
- (3) People with infectious disease. (4) Pregnant women or shortly after delivery.
- (5) People with heart failure. (6) People with fever. (7) People with anemia. (8) People who skin is abnormal (inflection, wounds, etc.) at application area.
- (9) People with abnormal blood pressure. (10) People who feel abnormal and need resting.
- (11) People with vertebral fracture, sprains, muscle torn or similar acute (pain) disease. (12) People with perceptual disorders resulting from advanced endovascular disorders due to
- diabetes, etc. (13) People who have undergone plastic surgery or breast augmentation surgery.
- (14) Except the above mentioned, people feels abnormal on their body.
- It may cause accident or physical deterioration

The following people must not use the device. (1) People who are consuming alcohol. (2) People under 18.

Turn off the power supply while placing and removing the



This may cause electric shock If you feel unwell, please stop immediately.

This may cause accidents or physical deterioration



Do not use near your heart, head, face, eyes, neck or vulva. This may cause accidents or physical deterioration.



This may cause overheating, electric shock or malfunction. Do not put into heating appliances such as microwave

Do not use in highly humid locations such as bathroom.

ovens or pressure cookers. This may cause overheating, smoke or fire.

Do not operate with wet hands. This may cause overheating, shock, malfunction. Do not pour liquid or water on the device.

This may cause overheating, smoke, fire, malfunction, injury or damage the device. Store properly at places out of children's reach.



Do not wear metal accessories such as necklaces during use. This may cause electric shock.

Do not disassemble or remodel. This may cause overheating, smoke, fire, liquid leak, injury or damage the device

Stop using broken devices. This may cause accidents or injury.



Do not use more than two devices on different body parts at one time. Do not carry out housework with water, knife or fire during use.

This may cause accidents or injury. Do not short the terminals This may cause overheating, electric shock, malfunction or injury.

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Charge under 10-35°C. Charging out of this temperature range may result in liquid leak, overheating, malfunction or damage to the device. If charging does not complete over the designated time, stop immediately. This may cause leakage of liquid, overheating, fire or damage the device



fire or malfunction.

Do not use the device on the same body part for more than two Have a break of at least one hour after use

Do not use for more than 20 minutes each time. Continuous usage may result in muscular or neuropathic pain. Do not leave the gel pads on your body.

This may cause skin inflammation Do not use other electrical devices such as mobile phones

during use. This may cause accidents

Do not use before or during driving. This may cause traffic accidents.

Do not put into fire.

charging.

This may cause smoke, fire or damage the device. Do not use other than exclusive AC adapter and cable for

This may cause smoke, fire, malfunction or damage the device. Do not use exclusive AC adapter and cable to charge other

products. This may cause smoke, fire, malfunction or damage the device.

Please ensure the device is well connected to the AC adapter. Poor connection may result in fire due to electric shock and accumulation of dust.

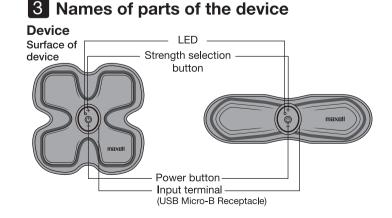
If abnormality occurs during use, remove the AC adapter from the socket. This may cause smoke, fire, malfunction or damage the device.

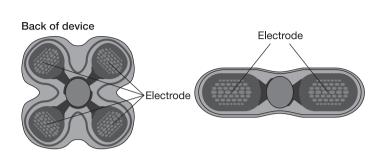
Do not use and store in locations in high temperature. This may cause accidents, injury or malfunction. Do not step on, drop or apply strong shock to the device.

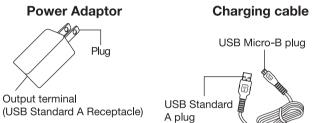
Do not place flammable or heavy objects on the device, or cover the device with foreign objects such as towels or cushions This may cause overheating, fire, liquid leak or damage the device.

This may deform or damage the device. This may also cause liquid leak, overheating,

Do not use for purposes other than body training. This may cause accidents or injury.







\*Charging only. Not for data communication.

### 4 Specification

		MXES-R400YG	MXES-R200YG	
Device	Dimension	W165xH165xD10.5mm (without Gel Pad)	W225.5xH65.5xD10.5mm (without Gel Pad)	
	Weight	About 68g (without Gel Pad)	About 40g (without Gel Pad)	
	Input voltage/ current	DC5V/ 100mA Max		
	Battery	Lithium ion battery 3.7V 60mAh (222mWh)		
	Charging time	About 1hour (10-35oC)		
Gel Pad	Dimension	W56.5xH56.4xD0.85mm / piece	W56.5xH56.4xD0.85mm / piece	
	Weight	About 3g/ piece	About 5g/ piece	
	Material	Hydro Gel		
Power adapter	Input	AC100-240V 50/60Hz		
	Output	DC5V/ 1A Max		
Charging cable	Length	About 50cm		

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## 5 Usage

#### Charging (Charge before use)

adapter with the cable

1. Connect the device and the AC 2. Plug the AC adapter into the socket





3. When the LED light turns off, unplug the AC adapter and the cable

#### Caution

• Charging takes about 1 hour. • Every charging can support about 10 rounds of training. (Usage environment and conditions may affect the number of training.) • The power button will not function during charging. Remove the cable before use. • Never use other than exclusive cable and AC adapter. • Charge under 10-35°C.

Number of Training	MXES-R200YG	MXES-R400YG
Intensity level 1 Min)	About 40 times	About 30 times
Intensity level 5	About 25 times	About 20 times
Intensity level 15 (Max)	About 10 times	About 10 times

#### Attaching Gel Pads

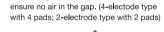
1. Remove the blue film

2. Place the gel pads on the electrodes and ensure no air in the gap. (4-electode type



3. Press the pads with your finger tip and remove the air inside







4. Remove the transparent film



#### 5 Adhering protective films



#### Caution

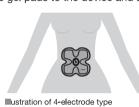
- Misplacement of protective films will reduce the adhesiveness and long time of use may make the films unavailable for use.
- The illustration is based on the 4-electrode type and the placing method is the same for the 2-electrode type.

#### Using the device

This device automatically switches to 15 movements in 20 minutes for training purpose.

Please follow the steps below to attach the gel pads on your body and turn on the device.

- 1. Remove the protective film of the device
- 2. Place gel pads to the device and attach it on your desired body parts





<Recommended body parts>

MXES-R400YG (4-electrode type): Abs, waist, thighs MXES-R200YG (2-electrode type): Biceps, flank, hip

#### \* When attaching the device, place the power input connector downward.

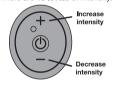
- \* Wipe away the sweat, fluid and dust after use. This can help lengthen the longevity of the
- 3. Press the power button

When training starts, you will hear a "beep" sound.

- \* If gel pads do not attach to your body well, "beep" sound will continue and the device will not
- \* When the device turns on, the intensity is preset as 1 (minimum).
- \* When you hear a "beep" sound, the LED light will start flashing at the same time.

#### 4. Select intensity

There are 15 levels of intensity. You can press "+" or "-" to select intensity.



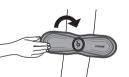
\*When you cannot hear any sound, feel any sensation and the LED light is not on, there is not enough remaining battery and charging is

\*When intensity reaches its maximum or minimum, you will hear a "beep-beep" sound.

### 5. Training finishes

- Power automatically turns off after 20 minutes.
- If you want to turn off the device during training, press the power button until you hear
- a "beep-beep-beep" sound and the power supply will turn off.
- \* When you hear a "beep-beep-beep" sound, the LED light will turn off. • Remove the device in vertical direction slowly after use





### Caution

When you feel pain or numb during use, press the power button and switch off the device. Then try on a different body part. • Do not forcibly increase the intensity. • The device automatically switches to different movements during training and does not support manual operation. • When the device is stopped in the course of training, next session will start from the first of the 15 movements. • Use under 10-35°C.

#### Training Tips

- 4 tips for good training results
- Reserve one or two days of rest every week.
- $\bullet$  Record intensity every time and increase it gradually. • Although higher intensity means better results, do not forcibly increase the intensity to avoid
- feeling unwell and overstimulation.
- Make use of the whole training (about 20 minutes) until power supply automatically turns

#### Maintenance

Wipe the sweat and fluid on the device, ensure gel pads are placed well and store the device

- Ensure power is off and avoid storing at locations in high temperature, high humidity, direct sunlight or dusty locations.
- Do not use films other than the protective films. Otherwise, you may not be able the remove those films.

### 6 Maintenance

Never carry out maintenance during charging and ensure power supply is off before carrying out maintenance. If you carry out maintenance during charging or when the power supply is on, this may cause electric shock.

#### Maintenance of device

- Please use dry and soft cloth to wipe away the dirt on the device.
- For severe dirt, please use wet soft cloth to wipe away the dirt on the device gently. Please squeeze out water from wet cloth before wipe.

#### Caution

- Don't apply any water to the device or immerse in water.
- Do not use benzene, thinner alcohol or similar solvent.

#### Maintenance of gel pads

Please follow the steps below to clean the adhesive side of the gel pads.

- 1. Dip some water with your finger tip and wipe away the dirt on the adhesive side.
- 2. Wipe away the water totally, place the adhesive side on top, in a cool, well ventilated location.
- 3. Ensure there is no water left and place the protective film.

Gel pads are consumable parts. When adhesiveness of the gel pads is still significantly weak after maintenance, please replace them (Separate sales item).

Product name: Replacement Gel Pads

Model:MXES-400GEL1P (Applicable to MXES-R400YG; 1 set, a total of 4 pads) MXES-400GEL2P (Applicable to MXES-B400YG: 2 sets, a total of 8 pads) MXES-200GEL1P (Applicable to MXES-R200YG; 1 set, a total of 2 pads) MXES-200GEL2P (Applicable to MXES-R200YG; 2 sets, a total of 4 pads)

• Frequent maintenance will reduce the adhesiveness and the longevity of gel pads. • Never stick the gel pads together. Place the protective films on the adhesive side of the pads and store them properly.

## 7 Troubleshooting

If the following solutions cannot solve the problem, please contact the seller or maxell customer service center"

Problem	Cause	Solution
Power supply cannot turn on	Not enough remaining battery	Charge the device.
Continuous warning sounds/ Cannot increase intensity/ Device cannot operate	Not using exclusive gel pads	Use exclusive gel pads or replacement gel pads.
	Power supply automatically turns off after 20 minutes	Maximum of 20 minutes for same body part in one training. Try again after 1 hour. (Maximum 2 times a day)
	Extremely dry skin	Use water to make your skin wet and try again.
	Gel pads are not attached well	Reattach the gel pads well and try again.
Cannot feel the training/Weak sensation	Not using exclusive gel pads	Use exclusive gel pads or replacement gel pads.
	Over-consumption of the gel pads	Replace a new gel pads.
	Gel pads are not attached well	Reattach the gel pads well and try again.
	Not enough remaining battery	Charge the device.
	Intensity is too weak	Press "+" to increase intensity.
	Extremely dry skin	Use water to make your skin wet and try again.
Sensation is too strong Feel painful	Intensity is too strong	Press "-" to decrease intensity.
	Gel pads are not attached well due to bad pose	Reattach the gel pads well and try again.
	Not using exclusive gel pads	Use exclusive gel pads or replacement gel pads.
	Over-consumption of the gel pads	Replace a new gel pads.
	Used for more than 20 minutes	If the device is to be used on the same body part, reserve a break of 1 hour.
Gel pads detached from the device	There is air between the gel pads and the device	Place the gel pads on the electrode and squeeze the air inside using your finger tip.

### 8 Device Disposal

This device uses lithium-ion battery. Take out the battery before disposal of the device.



Do not charge the removed lithium ion battery or following

(reason of heat, fire, crack)

Do not put into fire, do not heat

Do not pierce, shock, disassemble, remodel

Do not touch  $\oplus \ominus$  terminal by metal

Do not put together with necklace, hair pin, etc. Do not put close to flame or fire or any hot location

## ⚠ Warning

Removed lithium ion battery should keep out of reach of children.

· Should you think it was swallowed, consult a doctor immediately

In case of liquid leakage from the battery, do not touch with bare hands and follow below.

- · If liquid gets into the eye, do not rub, please clean with plenty of clean water immediately and
- · If liquid gets onto the body and clothes, please clean with plenty of clean water and consult a

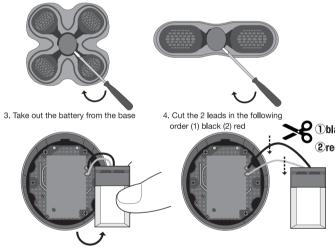
doctor if necessary

Please do not decompose the device other than disposal (Reason of fire, electric shock, injury)

#### Way of taking out the lithium-ion battery

1. Please continue to use the device until it cannot operate totally. Then allow the battery to discharge.

2. Insert a minus screwdriver into the gap of the device and open the case.



5. Please tape the cut portion of leadwire

This may cause short circuit or burns.

- Please be careful and avoid injury when carrying out the above steps.
- Never allow the leads of the battery (red and black) touch with each other.

Please do not throw the device away as household garbage after use, please pass to shops recycle service. Used rechargeable battery is an important resource. It can be reused. Please seal the input / output terminal with tape and bring it to the nearest shops recycle service. Or, please put it in Li-ion "Rechargeable Battery Recycle BOX".

## 9 Warranty and After Service

Please keep the warranty card and proof of purchase (such as receipt) properly. Period of warranty last for 1 year after the date of purchase.

#### Enquiries on the product

If you have any enquiries on the product, please contact the following: